



LEGAL PRACTICE OPERATING SYSTEM

ADD-ONS & MODULES · CATALOGUE 2026

Tailor CaseManager to your firm.

CaseManager is a complete legal practice OS out of the box. This catalogue shows the optional modules, services and customisations you can layer on — all **one-time fees** (Payroll is the one monthly add-on). Pay once, yours forever.

SECTION 1 HOW TO USE THIS CATALOGUE**One price. Pay once. Yours for life.**

All add-ons are one-time fees — no monthly, no surprises (the single exception is Payroll, which is monthly). Each add-on has a single transparent price. Buy what you need, when you need it. We build, configure or activate it — then it's part of your CaseManager forever.

Price symbols

SYMBOL	MEANING
R...	One-time price, billed on order. VAT not applicable — CaseManager is not VAT-registered.
From R...	Starting price — final quote after scoping where complexity varies.
/ month	Recurring subscription (Payroll only).
Quoted	Custom scope — quoted after a Discovery Sprint (R7,500, credited if you proceed).

Bundle & loyalty discounts

- ✓ Bundle 3+ add-ons in one order → **10% off** the total.
- ✓ Existing customer coming back for more → **5% loyalty** discount.
- ✓ White-label partners → bespoke wholesale rates (Enterprise tier).

Need something not on this list?

Tell us what your firm needs — we'll scope it during a 2-day Discovery Sprint and quote against this catalogue's day-rate.

All prices in South African Rand. **VAT not applicable** — CaseManager is not registered for VAT. Subject to change with 30 days' notice.

SECTION 2 PRACTICE MODULES**Add a complete workflow area.**

Modules add a complete workflow area to CaseManager. Buy once, activate from Settings.

ALREADY AVAILABLE

MODULE	WHAT IT DOES	FEE
Trust Accounting	Section 86 ledgers, reconciliations, LPC-ready audit pack.	R12,500
Payroll	PAYE, UIF, SDL, payslips, leave register and SARS EMP201/IRP5 returns. The one recurring add-on.	R295/employee/mo
Accounting Sync	Two-way sync of fees, disbursements & trust with Sage, Xero or Pastel.	R8,500
WhatsApp Business	Send and log WhatsApp messages from inside the matter.	R5,500

Payroll pricing: R295 per employee / month as an add-on on any CaseManager plan, or R495 per employee / month as a standalone service (no plan, +R2,500 setup). Monthly because SARS tax tables, EMP201 schemas and IRP5 formats change through the year and need ongoing maintenance.

PRACTICE EXTENSIONS · ADD AS YOUR FIRM GROWS

MODULE	WHAT IT DOES	ONE-TIME FEE
Conveyancing	Transfer/bond instructions, deeds-office tracking, conveyancing tariff.	R28,000
Estate Administration	Deceased-estate workflow: reporting, L&D, distribution, Master correspondence.	R22,000
Court Online e-Filing	Paginated, indexed bundles built & uploaded to Court Online / CaseLines.	R15,000
FICA / AML Compliance	Client due diligence, risk rating, RMCP register & FIC reporting prompts.	R12,500
RAF Claims	Road Accident Fund workflow: RAF1/RAF4, undertakings, prescription diary, settlements.	R15,000
Family Law	Maintenance, custody & contact tracking; parenting plans; protection orders.	R15,000
Brief / Counsel Management	Brief register, counsel rates, conflict checks, settlement tracking.	R8,500
Mandate Management	Letters of mandate, cost estimates & engagement letters.	R5,500
Disbursement Marketplace	One-click order & invoicing with sheriffs, advocates, expert witnesses.	R8,500

When does a custom request become a module?

If three or more firms ask for the same capability, it becomes a productised module and joins this list at the catalogue price — the first firm gets it built at cost and earns founder pricing.

SECTION 3 COMPLIANCE & SECURITY

ADD-ON	WHAT IT DOES	ONE-TIME FEE
Single Sign-On (SSO)	Sign in with Microsoft Entra ID, Google Workspace or Okta; user provisioning.	R12,500
2FA policy & enforcement	Mandatory two-factor for all users; TOTP, hardware keys, recovery flow.	R2,500
Audit Pack	Extended audit retention (7+ years), compliance reports, SOC-ready exports.	R8,500
Backup Vault	Off-site encrypted backups + extended retention & point-in-time restore.	R4,500
Data residency (dedicated SA host)	Single-tenant database & storage in a SA region of your choice.	R35,000

SECTION 4 CUSTOMISATION & BRANDING

ADD-ON	WHAT IT DOES	PRICE
Custom branding	Letterhead design, multi-office variants, document watermarks.	From R3,500
Bespoke document template	Build one of your firm's precedents into the document library.	R750–R2,500 each
Custom report	Production / fee / matter report built to your spec, PDF + Excel.	R2,500–R5,500 each
Multi-language UI	Add Afrikaans / isiXhosa / isiZulu / Sesotho per language.	R12,500 / language
Full white-label rebrand	Your colours, logos, domain & documents end-to-end.	R45,000

SECTION 5 INTEGRATION & API

ADD-ON	WHAT IT DOES	ONE-TIME FEE
API access (REST)	Read/write API for your internal tools or reporting warehouse.	R8,500
Document automation engine	Advanced templating — variables, conditionals, clause library.	R25,000
Court diary auto-sync	Pull court rolls into your firm diary for the courts you appear in.	R9,500
Custom integration	To any external system — CRM, ERP, BI, in-house tools.	Quoted

SECTION 6 SERVICES

SERVICE	DETAIL	FEE
On-site training day	Additional trainer day in your office.	R7,500 / day
Data migration (complex)	Migrate from legacy systems with custom mapping.	R150 / matter or R8,500 / day
Configuration audit	Health-check of how your firm uses CaseManager + recommendations.	R3,500
Discovery sprint	2-day scoping for a custom request; you get a fixed-scope quote at the end.	R7,500 (credited)
Premium Support pack	12 months of priority support, named contact & 4-hour SLA.	R7,500

SECTION 7 CUSTOM DEVELOPMENT

- ✓ Blended rate **R450 / hour** (Engineering R650 · Design R450 · PM R350, averaged). VAT not applicable.
- ✓ Fixed-scope quote available after a Discovery Sprint.
- ✓ Minimum engagement 8 hours.
- ✓ Productisation — if your custom build becomes a generally useful module, you receive founder pricing.

Indicative effort: an average bespoke document template is ~2–6 hours. A small workflow change is ~1–3 days. A practice-area module is ~10–25 days.

SECTION 8 HOW TO ORDER

- 1 **Tell us what you need.** Submit the Add-On Request Form or email app@caseman.net.
- 2 **We confirm scope.** Productised add-ons activate within 1–5 business days. Bespoke work books a Discovery Sprint.
- 3 **Sign & pay.** A formal quote is sent with this catalogue's pricing; counter-signature and the one-time invoice trigger work.
- 4 **We build & train.** Add-on goes live in your environment; relevant users are trained. Yours forever.

SECTION 9 FAQ

QUESTION	ANSWER
Really no monthly fee?	Correct — every add-on is a single one-time fee, billed when you order. The only exception is Payroll (R295/employee/mo).
What about hosting & updates?	Included in your base CaseManager subscription — add-ons inherit hosting, updates and security from the core platform.
Can we activate an add-on for one office only?	Yes — add-ons can be scoped per office, per matter type, or per user group at no extra cost.
Can we test before buying?	For productised modules, a 14-day add-on trial is available on request.
Can we cancel after buying?	One-time fees aren't refundable after build/configuration. You can deactivate the add-on any time from Settings.
Do you sub-contract custom work?	We deliver in-house. Specialised skills (e.g. localisation review) are introduced transparently and billed at this catalogue's rate.

SECTION 10 CONTACT

Sales & add-on requests	app@caseman.net
Support	app@caseman.net
WhatsApp	064 948 9549
Web	caseman.net

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